

TOTAL AVIATION

Company Information

Company Name and Contact Information

Total Aviation Ltd A/S	Telephone:	+45 32 52 55 31
Kirstinehoej 36B,	Fax	+45 32 50 92 87
Kastrup, DK2770,	Email	sales@totalaviation.com
Denmark.	Website	www.totalaviation.com

Company Registration Details & Owners

Company Founded: 1 st Nov 1989	CEO & Owner:	Poul Elgaard
Number of Employees: 20	Managing Dir:	Per Loeye
VAT Number: DK13590583	Bus Dev Dir:	David O'Donnell
Cage Code: R3512	Sales Dir APAC:	Edmund Teo

Quality Assurance Approvals

AS9120B & ISO 9001:2015

Certificate no. 86599/A/0001/UK/En
Certification Body: URS

AC 00-56B

Certificate no. 86599/B/0001/UK/En
Certification Body: URS

Certificate issued: 14 Apr 2023 (Issue 4)
Expiry date: 13 Apr 2026

Certificate issued: 17 Apr 2023 (Issue 6)
Expiry date: 16 Apr 2026

Company information

Total Aviation Ltd A/S was founded in 1989 and is located close to Copenhagen airport in Denmark.

The company provide services to the Aviation Industry with the following scope of certification: "The stocking, procurement, supply, exchange and lease of Aircraft Rotable Components, Test equipment and Expendable parts. The repair and Management of Aircraft components". With our extensive experience as an aviation stockist, the Total Aviation team have industry leading knowledge, expertise, and contacts to advise, source and supply a comprehensive range of aircraft parts and components.

Company Capabilities

Aircraft Rotable parts for sale, exchange, or lease. Expendable parts for sale. Tooling for sale.
Aircraft types supported include De Havilland, MHIRJ, Bombardier, Embraer, ATR, Fokker, Boeing and Airbus
AOG service available afterhours/weekends – Phone AOG: +45 61 706 706.

Quality Management System

1	Is there an established Quality System and does the Quality Manual adequately describe the system?	YES	NO	N/A
		X		
2	Are there Quality Procedures available to the employees?	YES	NO	N/A
		X		
3	Are the electronically stored manual and the procedures kept up to date?	YES	NO	N/A
		X		
4	Is there an Internal Audit Plan and will you make this available to the customer?	YES	NO	N/A
		X		
5	Are corrective actions registered and actioned?	YES	NO	N/A
		X		

Facilities

6	Is there adequate storage space to avoid damage and mishandling?	YES	NO	N/A
		X		
7	Are the premises secure?	YES	NO	N/A
		X		
8	Are Aerospace parts and components segregated/identified from non-aviation	YES	NO	N/A
9	Are serviceable and un-serviceable parts and components segregated?	YES	NO	N/A
		X		
10	Is there a quarantine facility segregated from the rest of parts and components?	YES	NO	N/A
		X		

Training & Authorized Personnel

11	Are employees who perform inspection, shipping and receiving properly trained?	YES	NO	N/A
		X		
12	Are both formal classes and on-the-job trainings documented and updated?	YES	NO	N/A
		X		
13	Do you keep records of employee's signatures which gives them authorization to sign quality documents?	YES	NO	N/A
		X		

Procurement

14	Does the system assure that parts and components conform to the documentation and requirements of AS9120?	YES	NO	N/A
		X		
15	Does the system assure special requirements are adequately communicated to the procurement source?	YES	NO	N/A
		X		
16	Does the system assure that the parts & components conform to the customer's p/o and that deviations are approved?	YES	NO	N/A
		X		
17	Does the system require Total Aviation to keep a list of approved suppliers?	YES	NO	N/A
		X		
18	Does the system assure that parts and components procured has not been subject to extreme stress of heat and are identified as such?	YES	NO	N/A
		X		
19	Does the system assure that parts and components procured are identified as overhauled, serviceable, or modified and that all have the appropriate documentation and/or tags?	YES	NO	N/A
		X		

Receiving Inspection

20a	Does the Inspection include a check for obvious physical damage?	YES	NO	N/A
		X		
20b	Verification of appropriate plugs, caps etc.?	YES	NO	N/A
		X		
20c	Verification of appropriate certificates and documentation?	YES	NO	N/A
		X		
20d	Verification of part numbers, quantities match?	YES	NO	N/A
		X		

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					X
20e	Inspection signatures are controlled by a formal system?	YES	NO	N/A	X
21	Is there any electronic test equipment in use?	YES	NO	N/A	X
22	Is the electronic equipment controlled & calibrated? <i>(Equipment: Temperature & Humidity Meter and ESD, Wrist Strap Tester)</i>	YES	NO	N/A	X

Part & Component Control

23	Are the parts/components handled in an appropriate manner and protected from damage and deterioration?	YES	NO	N/A	X
24	Is the storage area periodically checked for overall effectiveness?	YES	NO	N/A	X
25	Is batch/lot control maintained?	YES	NO	N/A	X
26	Is there a system in place for recall control that ensures that parts and components can be traced and recalled?	YES	NO	N/A	X
27	Are parts/components stored and delivered (whenever practical and feasible) in the manufactures original packaging?	YES	NO	N/A	X
28	Does the system have a procedure for storage of exotic, flammable, toxic or volatile materials?	YES	NO	N/A	X
29	Does the system specify requirements for items subject to SUP/CP?	YES	NO	N/A	X

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30	Is there a system in place for identifying non- conforming parts or components?	YES	NO	N/A
		X		
31	Is there a documented procedure on how to handle scrapped parts or components?	YES	NO	N/A
		X		
32	Does the system require records and documentation of all batched/serialized parts & components?	YES	NO	N/A
		X		
33	Are there procedures and trained personnel for the shipment of dangerous goods?	YES	NO	N/A
		X		
34	Are aircraft tires/tires stored on racks and shielded from daylight and/or fluorescent light?	YES	NO	N/A
		X		
35	Do you have a system to control life-limited parts and components?	YES	NO	N/A
		X		

Certification and Release of A/C parts & Components

36	Does the system call for providing the customer with a certificate in accordance with AS9120?	YES	NO	N/A
		X		

Shipping

37	Does the Quality system require shipments in ATA300 containers or equivalent as appropriate to the unit being shipped, or as specified by the customer?	YES	NO	N/A
		X		
38	Does the Quality system provide for a visual inspection of all items and accompanying documentation prior to shipping?	YES	NO	N/A
		X		

Records

42	Are records retained and for how long do you keep records? <i>Electronic records are stored indefinitely. Hard copies are stored for 15 (Fifteen) years.</i>	YES	NO	N/A
		X		
43	Is serial number traceability maintained?	YES	NO	N/A
		X		
44	Are test and inspection records for parts and components available for inspection, if requested?	YES	NO	N/A
		X		
45	Is the storage of the records adequate to prevent deterioration?	YES	NO	N/A
		X		

Technical Data

46	Is technical information stored in a manner to prevent it from damage?	YES	NO	N/A
		X		
49	Does the company have a method to verify the AD status of a material/part/component? <i>N/A Total Aviation is an A/C parts sales company.</i>	YES	NO	N/A
				X

Environmental Management

At this present time Total Aviation Ltd A/S do not hold 3rd Party Certification to ISO14001. We have implemented a suitable process for the management of environmental regulations. We have produced an Environmental Policy; we have created processes to ensure we try and operate in an efficient manner to reduce waste and our carbon footprint by utilizing efficient and rational consumption of energies and resources. We comply with all relevant waste management regulations and reuse packaging as and when appropriate. We provide training to all our staff in the impacts and aspects of environmental Management.

Contacts

Position/Title	Name	Email address
Chairman & Owner	Poul Elgaard	p.elgaard@totalaviation.com
Managing Director	Per Loeye	p.loeye@totalaviation.com
Business Development Director	David O'Donnell	david.o@totalaviation.com
Sales Director APAC	Edmund Teo	edmund.t@totalaviation.com
Quality Assurance Manager	Andrew McLeod	andrew.m@totalaviation.com
Asset Manager	Anders Holmegaard	anders.a@totalaviation.com
Asset Management Representative	Oliver Pedersen	Oliver.p@totalaviation.com
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Sales & Repair Coordinator	Caroline Palm	caroline.p@totalaviation.com
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Warehouse Manager	Kenneth Sorensen	kenneth.s@totalaviation.com
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Warehouse Assistant	Benjamin Rasmussen	Benjamin.r@totalaviation.com
Warehouse Assistant	William Jensen	William.j@totalaviation.com
Trainee	Felix Oernfeldt Gaul	Felix.g@totalaviation.com

Approvals & Policies

Total Aviation Ltd A/S company approvals and policies are available for download from www.totalaviation.com/quality_approvals.

GDPR requirement

Total Aviation Ltd A/S have reviewed the needs and requirements of our business and the GDPR regulations and feel the stated information is suffice for our customers to allow a feasible working relationship. We therefore grant permission to the recipient of this document to retain this information for business use purposes only.

Document Approval

Name	Position	Date	Signature
Andrew McLeod	QA Manager	23/05/2023	